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To whom it may concern:

I am pleased to write this letter of recommendation for CJ Ezell, owner of Arrival Computers. CJ has worked with our office for the past three years customizing our computer network. His vast knowledge allowed him to not only support our former system, but also assist in a smooth design and conversion to our present system with Kodak a Practice Works Company.

During Arrival's ongoing service with us we interact and depend on them frequently. CJ and his employees are always timely as well as knowledgeable with our scheduled monthly maintenance, any current updates, or any other necessary computer related issues. They are keenly devoted to doing the best work possible, for us or any other customer they work with.

CJ demonstrated early on that he understood what was needed in our dental office was a high speed, large capacity with limited issues network with the capability to expand when necessary and was able to deliver this with flying colors. He was well organized and thrived under adversity. He kept a sharp eye on the bottom line, but realized too that customer satisfaction is what makes or breaks your business.

In closing, let me say I have no hesitation in recommending Arrival Computers, CJ Ezell, for any job pertaining to conversion and setup of computer hardware and software. I feel confident he would be an asset to your business.

Sincerely,


Kathy Maitre